

ALCATEL

home & business phones

E130 / E130 DUO / TRIO
E190 / E190 DUO / TRIO



USER'S GUIDE

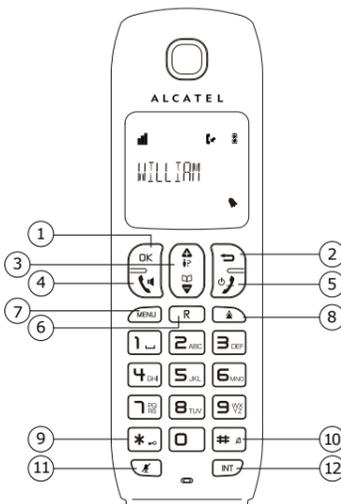
Charging batteries for the first time

Before you start to use your telephone make sure that all batteries are fully charged for 15 hours.

Important note: This telephone is not designed for Emergency calls when the mains power fails.

For Emergency calls you should have a basic phone that operates without mains power, connected to your line so that you can make calls during a power failure.

Phone Function Keys



1 OK key

Press to select the function displayed on the handset screen directly above it.

2 Back/clear key

Press to delete a digit/a character in editing mode.
Press to return to idle mode.

Press and hold to change the handset idle display between handset name and date/time.

3 Navigation key

Press UP to access the call log* and press DOWN to access the phonebook when in idle mode.
Press UP/DOWN to increase or decrease earpiece volume during a call.
Press UP/DOWN to increase or decrease handsfree volume (E190 only).
Scroll up/down a list.

4 Talk key

Handsfree (E190 only).

5 Hang-up/Exit key

Press and hold to switch the handset power on/off.

Press to end a call.

Press to return to idle mode in other menus.

6 Recall (Flash) key

Access to operator services*

7 Menu key

Press to access the main menu.

8 Redial key

Press to access the Redial list.

9 Star key

Press and hold to lock/unlock keypad.

Press and hold to toggle between the external and internal calls when both are set up.

10 Hash key

Press and hold to insert a pause during a call.

Press and hold to turn the ringer on/off.

11 Mute key

Press to mute / unmute the handset microphone.

12 Call transfer/Intercom key

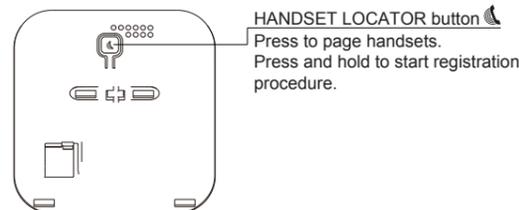
Press to initiate an internal call.

Press to hold the line and page another handset during a call.

Press and hold to initiate a conference call.

*Subject to subscription and availability of the service from the fixed line operator.

Base station



HANDBET LOCATOR button

Press to page handsets.

Press and hold to start registration procedure.

What's on the display?



A Display Icons

B Displays when in menu mode to confirm your selection.

C Indicates that more options are available.

Use the UP / DOWN keys to scroll up/down.

D Displays when in menu mode.

Select BACK to return to the previous menu level.

Select BACK to delete the last digit / character entered.

What the icons mean?

Indicates battery is fully charged.
 Indicates battery is fully discharged.

Indicates that an external call is connected or held.
Icon blinks when receiving an incoming call.

Indicates you have a new Voice Mail message.

Indicates you have new missed calls, or the call log is being viewed.

Displays when the phonebook is accessed.

Displays when the alarm clock is activated.

Displays when handsfree is activated (E190 only).

Displays when ringer volume is turned off.

Indicates that the handset is registered and within range of the base station.
Icon blinks when the handset is out of range or is searching for a base.

Displays when in menu mode to confirm your selection.

Indicates that more options are available.
Use the UP / DOWN keys to scroll up/down.

Displays when in menu mode.

Select BACK to return to the previous menu level.

Read First Before Use

Choosing a site for the base unit and charger pod

If you have a Broadband line

If you connect your telephone to a line with a broadband connection, you will need to insert a microfilter between the telephone and the telephone line, otherwise you may get interference between the telephone and the broadband, which could cause problems.



The base unit and charger pod(s) should be placed on a level surface, in a position where:

- the mains adapter plug will reach an easily accessible 230-V AC switched mains supply socket - never try to lengthen the mains power cable
- the base unit's telephone line cable will reach you telephone line socket or extension socket (the charger pod does not have a telephone line connection)
- it is not close to another telephone - this can cause radio interference
- it is not close to a sink, bath or shower, or anywhere else where it might get wet
- it is not close to other electrical equipment - fridges, washing machines, microwave ovens, fluorescent lights, televisions etc.
- it is away from hot, humid conditions and strong sunlight

Radio signals between handset and base unit

To use your handset and base unit together, you must be able to maintain a radio link between them. Be aware that any large metal objects, like a refrigerator, a mirror, filing cabinet, etc, between the handset and the base unit may block the radio signal. Other solid structures, like walls, may reduce the signal strength.

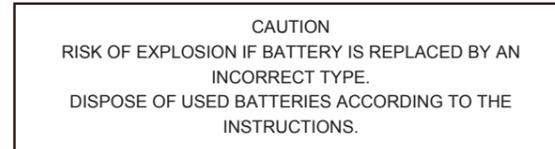
Mains power connection

IMPORTANT - The base unit and charger pod must be used with the mains adapters supplied with the unit.

Using any other adapter will result in non-compliance with EN60950, and will invalidate any approval given to this apparatus.

Battery safety - CAUTION

ONLY use the rechargeable batteries supplied with the handset.
DO NOT use non-rechargeable batteries - they may explode and cause damage to your telephone.



Installation and Set-up

Fit the rechargeable batteries in each handset

- Install the AAA batteries (Brand name: CORUN, Capacity: Ni-MH 1.2V/300mAh, or Brand name GREPOW, Capacity: Ni-MH 1.2/300mAh) into Handset in accordance with the polarity marked in the battery compartment.
- Close the battery compartment cover, sliding it into place and pressing firmly to make sure it is secure.

Connecting AC (electrical) power

- Plug the base adaptor cord into the power jack on rear panel of the base and the other end into a 100-240Vac 50-60Hz electrical outlet.
- Connect telephone line cord into the phone jack on rear panel of the base and the other end into a main socket.
- In case of twin or triple system, plug the charger power adaptor cord into the power jack on rear panel of charger and the other end into a 100-240Vac 50-60Hz electrical outlet.
Before you use the cordless handset for the first time, it's important to charge the batteries fully.
Leave the handset on the charging cradle for 15 hours.

CAUTION: Use only the power supply that came with this unit. Using other power supplies may damage the unit.

Base and charger power adaptor :

Base: S003GV0600050

Charger: S003GV0600015

Input: 100-240V / 50-60Hz

Output: 6V DC / 500mA(Base)

6V DC / 150mA(Charger)

Your Telephone Operations

Switching on/off

Press and hold the HANG-UP/EXIT key for more than 2 seconds to switch on/off the handset in idle mode.

Note: When the handset is OFF, it cannot be used for making calls including emergency calls. There will be no ringing

during an incoming call. To answer a call, you will need to switch it back on. It may take some time for the handset to re-establish a radio link with the base unit.

To lock/unlock the keypad

Press and hold the STAR key for 1 second to lock / unlock the keypad in idle mode.

Note: Incoming calls can still be answered even if the keypad was locked.

Set time and date

Note: If you subscribe to the Caller Display service, the time and date will be set automatically when you receive a call, but you may still need to set the correct year.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **CLOCK&ALARM** and then press OK key to select.
- Press OK key to select **DATE/TIME**. The last stored date is displayed. Enter the current date (YY-MM-DD), press OK, then enter the time (HH-MM).
- Press the Navigation key to select **AM** or **PM** (if the time is in 12 HOURS format) and then press OK key to confirm. A confirmation beep is played.

Change the display language

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **HANDBET NAME** and then press OK key to select. The current handset name is displayed. Enter the new name (maximum 10 characters) and press OK key to confirm. A confirmation beep is played.

Change the display language

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **LANGUAGE** and then press OK key to select.
- Press the Navigation key to your desired language and press OK key to confirm. A confirmation beep is played.

Note : Once the display language is set, the option menus on the handset will switch to display in the selected language immediately.

Make and answer calls

Make a call

Predialling

Dial the number (maximum 24 digits) and then press TALK key.

Direct dialling

Press TALK key to take the line and then dial the number (maximum 24 digits).

Call from redial list

Press REDIAL key in idle mode.
Press the Navigation key to an entry in the redial list and then press TALK key.

Call from the call log

Press CALL LOG key in idle mode.
Press the Navigation key to an entry in the call list and then press TALK key.

Note: You need to subscribe to Caller Line Identification service to be able to see the caller's number or name in the call log.

Call from the phonebook

Press PHONEBOOK key in idle mode.
Press the Navigation key to an entry in the phonebook and then press TALK key.

Answer and end a call

- When the phone rings, press TALK key.
- To end a conversation, press HANG-UP/EXIT key.

IMPORTANT NOTE: You can simply place the handset back on its base station or charger pod to end the call.

Use handsfree (only for E190)

Press TALK key at any moment in normal talk mode to talk in handsfree mode. To deactivate the handsfree mode, press again the TALK key to talk in normal talk mode.

Adjust the earpiece volume

During a call, press the Navigation key to select from VOLUME 1 to VOLUME 5.

Mute/unmute microphone

When the microphone is muted, the handset displays **MUTE ON**, and your caller cannot hear you.

During a call, press the MUTE key to turn on/off the microphone.

Paging

The paging feature enables you to locate a missing handset if the handset is in range and contains charged batteries.

Press HANDBET LOCATOR key located at the back of the base station. All the registered handsets start to ring.

Once retrieved, press any key on the handset or the HANDBET LOCATOR key again to end the paging.

Call waiting

If you have subscribed to Call Waiting service, the earpiece will emit a beep tone to inform you that there is a second incoming call. The number or name of the second caller will also be displayed on your phone if you have subscribed to Caller Line Identification service (CLI). Please contact your network provider for more information on this service.

Using your phonebook

Your phone can store up to 50 phonebook memories.

How to enter characters?

When you select a field in which you can enter text, you can enter the letters that are printed on the keys by pressing the relevant key once or several times.

For example, press once to insert the letter 'A', press twice to insert the letter B, and so on... Spaces and other symbols can be entered using the or key.

Store a contact in the phonebook

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press OK key again to enter **NEW ENTRY**.
- Enter the name of the contact (maximum 12 characters). To edit, press BACK/CLEAR key to delete the last character entered. Press OK key to confirm the name entry.
- Enter the number of the contact (maximum 24 digits) and then press OK key to confirm. A confirmation beep is played.

Access phonebook

- Press PHONEBOOK key in idle mode to browse the phonebook entries. Alternatively, you can press the MENU key, to display **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **LIST** and then press OK key to confirm. The phonebook entries will be listed in alphabetical order, and you can press Navigation key to scroll through the stored entries.
- Press OK key to view the details of the selected entry.

Note : Instead of pressing the Navigation key to browse the phonebook entries, you can press the numeric key corresponding to the first letter of the entry you wish to locate.

Modify a phonebook entry

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **EDIT ENTRY** and then press OK key to select.
- Press the Navigation key to select an entry to edit and then press OK key. The current name is displayed. Edit the name and then press OK key to confirm.
- Edit the number and then press OK key to confirm. A confirmation beep is played.

Delete a phonebook entry

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **DELETE** and then press OK key to select.
- Press the Navigation key to select an entry to delete and then press OK key.
- Press OK key again to confirm. A confirmation beep is played.

Delete all entries from the phonebook list

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **DELETE ALL** and then press OK key to select.
- Press OK key again to confirm. A confirmation beep is played.

Direct access memory

There are 2 direct access memories (Keys 1 & 2) in addition to the phonebook memory. A long press on the keys in idle mode will automatically dial the stored phone number.

Add/edit direct access memory

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **DIRECT MEM.** and then press OK key to select.
- Press the Navigation key to select **KEY 1** or **KEY 2** and then press OK key. The stored name is displayed, or **NO NUMBER** if it is empty. If there is no number stored for the selected key or if you want to change the name or number currently stored, press MENU key to enter direct memory menu to add/edit the name or number.
- Press the Navigation key to select **EDIT NUMBER** and then press OK key to select. The display shows the currently stored name, or **ENTER NAME** if there is no number stored. Edit or enter the name you want and then press OK key. The display shows the currently stored number, or **ENTER NUMBER** if there is no number stored. Edit or enter the number you want and then press OK key to confirm. A confirmation beep is played.

Delete direct access memory

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PHONEBOOK** and then press OK key to select.
- Press the Navigation key to select **DIRECT MEM.** and then press OK key to select.
- Press the Navigation key to select **KEY 1** or **KEY 2** and then press OK key. The stored name is displayed (or NO NUMBER if it is already empty).
- Press MENU key to enter direct memory menu.
- Press the Navigation key to select **DELETE** and then press OK key to select.

Press OK key again to confirm. A confirmation beep is played.

Using the redial list

The redial list stores the last 5 numbers dialed.

Access redial list

- Press REDIAL key in idle mode and press Navigation key to browse the redial list. The last number dialed will appear first in the redial list.
- Press OK key to view the details of the selected entry.

Save a redial number into the phonebook

- Press REDIAL key in idle mode to go to the redial list.
- Press the Navigation key to select an entry.
- Press MENU key to display **SAVE NUMBER**, then press OK key to display **ENTER NAME**. Enter the name of the contact (maximum 12 characters) and then press OK key to save the entry, and return the display to the redial list.

Using the call log

To receive Caller ID you may need to contact your telephone service provider, and they will inform you also of any charges for it.Caller ID lets you see the phone numbers of your callers on the handset display before you answer and in your Call Log afterwards.The Call Log stores the last 10 external calls, whether or not you answered the call, so you can call them back later.

Only the most recent call is saved if there are repeat calls from the same number. When the Call Log is full, the next new call will replace the oldest entry.

If you've got a new call in the Call Log, the Caller Display icon will appear on the handset display.

If the received number is the same as one in your phonebook, the name from the phonebook will display as well as the number.

If a call is from someone who withheld their number, the display will show **WITHHOLD ID**.

If the call is from someone whose number is unavailable, or if you have not subscribed to Caller ID but have set the date and time, the display will show **CALLING** when it is received and **UNAVAILABLE** in the Call Log.

Access call log

Press CALL LOG(UP) key in idle mode and press Navigation key to browse the call list. The calls are displayed in chronological order with the most recent call at the top of the list.

- Press OK key to display more details of the call, including the date and time.

Save call list entry into the phonebook.
- Press CALL LOG(UP) key in idle mode to go to the call list.
- Press the Navigation key to select an entry and then press MENU key.
- Press the Navigation key to select **SAVE NUMBER** and then press OK key to select.

(Enter the name of the contact (maximum 12 characters) and then press OK key to confirm.

Delete a Call Log entry

- Press CALL LOG(UP) key in idle mode to go to the call list.
- Press the Navigation key to select an entry and then press MENU key.
- Press the Navigation key to select **DELETE** and then press OK key to select.

(Press OK key again to confirm. A confirmation beep is played.)

Delete all entries in the Call Log

- Press CALL LOG (UP) key in idle mode to go to the call list.
- Press the MENU key.
- Press the Navigation key to select **DELETE ALL** and then press OK key to select.

(Press OK key again to confirm. A confirmation beep is played.

Using the intercom

Intercom, call transfer and conference are only possible with at least 2 handset registered to the same base station. It allows you to make free internal calls, transfer external calls from one handset to another, and set up a 3-way conference with two handsets and an external call. If you try to make a call while another handset is already on an external call, you'll hear a busy tone for a few seconds before the display returns to idle.

Intercom another handset

 INT Press INT key in idle mode. Intercom is established immediately if there are only 2 registered handsets.

If there are more than 2 registered handsets, the handset numbers which are available for intercom, and a * , will be displayed. Press the

specific handset number you wish to call, or press * to ring all handsets, to start intercom.

Transfer an external call to another handset

 INT During the call, press INT key to put the external call on hold (the caller can no longer hear you).

Intercom is established immediately if there are only 2 registered handsets. If there are more than 2 registered handsets, the handset numbers which are available for intercom, and a "", will be displayed. Press the specific handset number you wish to call, or press "" to ring all handsets, to start intercom.

 TALK Press TALK key on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.

 HANG-UP/EXIT Press HANG-UP/EXIT key on the first handset to transfer the external call to the called handset. The external call is transferred.

Note : If there is no answer from the called handset, press INT key to resume the external call.

Answer an external call during intercom

During intercom, a new call tone is emitted when there is an incoming external call.

 TALK Press TALK key to answer the external call and end the intercom. Connection with the external call is established.

Note : To put the internal call on hold and answer the incoming external call, press INT key.

Switch between an internal and external call

 INT During the call, press INT key to switch between an internal or external call.

Establish a three-party conference call

The conference call feature allows one external call to be shared with two handsets (in intercom). The three parties can share the conversation and no additional network subscription is required.

 INT During an external call, press INT key to put the external call on hold (the caller can no longer hear you).

If there are more than 2 registered handsets, the handset numbers which are available for intercom will be displayed. Press the specific handset number you wish to call to start intercom.

 TALK Press TALK key on the called handset to answer the internal call, where both internal callers can talk. Intercom is established.

 OK Press and hold OK key on the first handset to start the three-party conference.

CONFERENCE will be displayed on the screen once the conference call is established.

Handset Tone

Set the ring volume

There are 5 ringer volume options (**OFF**, **LEVEL 1**, **LEVEL 2**, **LEVEL 3**, **LEVEL 4** and **LEVEL 5**). The default level is LEVEL 3.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **HANDSET TONE** and then press OK key to select and show **RING VOLUME**. Press the OK key again to select.
- Press the Navigation key to your desired volume level and then press OK key to confirm. A confirmation beep is played.

Set the ring melody

There are 10 ring melodies available on your handset.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **HANDSET TONE** and then press OK key to select.
- Press the Navigation key to select **RING TONES** and then press OK to select.
- Press the Navigation key to your desired melody and then press OK key to confirm. A confirmation beep is played.

Activate/deactivate key tone

A single tone is emitted when a key is pressed. You can enable or disable the key tone. By default, the key tone is **ON**.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **HANDSET TONE** and then press OK key to select.
- Press the Navigation key to select **KEY BEEP** and then press OK to select.
- Press the Navigation key to select **ON** or **OFF** and then press OK key to confirm. A confirmation beep is played.

Activate / deactivate auto hang-up

This function enables you to end a call automatically by simply placing the handset on the base station. By default, the Auto Hang up feature is **ON**.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **PERSONAL SET** and then press OK key to select.
- Press the Navigation key to select **AUTO HANG-UP** and then press OK key to select.
- Press the Navigation key to select **ON** or **OFF** and then press OK

key to confirm. A confirmation beep is played.

Set date / time format

You can set your preferred date/time format for your phone. The default format is **DD/MM** and **24 HOURS**.

Set time format

- Press MENU key to enter menu selection.
- Press the Navigation key to select **CLOCK&ALARM** and then press OK key to select.
- Press the Navigation key to select **SET FORMAT** and then press OK key to select.
- Press OK key to enter **TIME FORMAT**. The current setting is displayed.
- Press the Navigation key to select **12 HOURS** or **24 HOURS** and then press OK key to confirm. A confirmation beep is played.

Set date format

- Press MENU key to enter menu selection.
- Press the Navigation key to select **CLOCK&ALARM** and then press OK key to select.
- Press the Navigation key to select **SET FORMAT** and then press OK key to select.
- Press the Navigation key to select **DATE FORMAT** and then press OK key to select. The current setting is displayed.
- Press the Navigation key to select **DD/MM** or **MM/DD** and then press OK key to confirm. A confirmation beep is played.

Set alarm

The handset has an alarm clock feature, and when the alarm is set, the ⏰ is shown on the handset display.

When the alarm time is reached, the display flashes **--ALARM--** and the alarm melody is played for 1 minute or until any handset key is pressed.

If the alarm is set for **ON DAILY** and the alarm will sound again on the next day.

If the alarm was set for **ON ONCE**, the will be turned off.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **CLOCK&ALARM** and then press OK key to select.
- Press the Navigation key to select **ALARM** and then press OK key to select.
- Press the Navigation key to select **OFF**, **ON ONCE** or **ON DAILY** and then press OK key to confirm. If you select **ON ONCE** or **ON DAILY**, enter the time (**HH-MM**) for the alarm and press the UP / DOWN key to select **AM** or **PM** if the time is in 12 HOURS format.
- Press OK key to confirm. A confirmation beep is played.

Set alarm tone

- Press MENU key to enter menu selection.
- Press the Navigation key to select **CLOCK&ALARM** and then press OK key to select.
- Press the Navigation key to select **ALARM TONE** and then press OK key to select.
- Press the Navigation key to select **MELODY 1**, **MELODY 2** or **MELODY 3** and then press OK key to confirm. A confirmation beep is played.

Advanced use of your telephone

Change Master PIN

The Master PIN is used for registration/unregistration of handsets. The default Master PIN number is 0000.

Note : If you forget your PIN code, you can reset it to its default 0000 using a handset Reset.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **CHANGE PIN** and then press OK key to select.

Enter the current Master PIN when prompted and then press OK key to confirm. As you enter the PIN it will be shown as asterisks (*) on the screen.(Enter the new PIN and then press OK key to confirm. A confirmation beep is played.)

Register your handset

IMPORTANT : When you purchase a telephone, all handsets are already registered to the base, so you do not need to register them. Handset registration is only necessary when you buy extra handsets or if a handset has become faulty.

The procedure described below is for E130 or E190 . They may be different if you want to register another handset model, in which case you should refer to its user guide.

Additional handsets must be registered to the base unit before you can use them. Up to 4 handsets can be registered to one base station.The Master PIN is required before you can register or unregister handsets. By default, the Master PIN is 0000.

On the base station, press and hold the **HANDSET LOCATOR** key for approximately 5 seconds.

- On the handset, press MENU key to enter menu selection.
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **REGISTRATION** and then press OK key to select.

Note : If no action is taken on the handset within 10 seconds, the registration procedure will be aborted. If this happens, repeat the first

step.WAITING is displayed on the screen. A confirmation beep is played to indicate successful registration, and the handset will return to idle mode, with its handset number displayed.

Note : If no base is found within a certain period, an error tone to indicate failed registration and the handset returns to idle mode, and you will need to repeat the registration sequence.

Unregister your handset

- Press MENU key to enter menu selection.
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **UNREGISTER** and then press OK key to select.
- Enter the Master PIN when prompted and then press OK key to confirm. (the default master PIN is 0000)
- Press the Navigation key to select the handset number to unregister and then press OK key to confirm.

A confirmation beep is played to indicate successful unregistration.

Note : If no action is taken on the handset within 15 seconds, the unregistration procedure will be aborted and the handset returns to idle mode.You must use another handset to unregister handsets from the base.

Change recall time

You may need the R btton to send a Recall signal (also called Flash or Timed Break Recall) if you are connected to a PBX. You should normally leave the Recall Time at its default setting of Short (100ms), as this is the standard recall required in the telephone network, but it can be changed to Medium (270ms) or Long (600ms) if your telephone is connected to a PBX that requires a different recall time.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **RECALL TIME** and then press OK key to select.
- Press the Navigation key to select **SHORT**, **MEDIUM** or **LONG** and then press OK key to confirm. A confirmation beep is played.

Change the dial mode

You should normally leave the dialling mode at its default setting of **TONE**. However, you can change to **PULSE** if necessary.

Note: If **PULSE** dialling is set, you can press the * key to switch to **TONE** dialling for the rest of that call.

- Press MENU key to enter menu selection
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **DIAL MODE** and then press OK key to select.
- Press the Navigation key to select **TONE** or **PULSE** and then press OK key to confirm. A confirmation beep is played.

Reset unit

You can reset your phone to its default settings with this feature.

Note: Upon reset, all your personal settings, call log and redial list entries will be deleted and the phone will return to its default settings. However, your phonebook will remain unchanged after reset.

- Press MENU key to enter menu selection.
- Press the Navigation key to select **ADVANCED SET** and then press OK key to select.
- Press the Navigation key to select **RESET** and then press OK key to select.
- Press OK key again to confirm. A confirmation beep is played and the unit is reset to its default settings.

Troubleshooting

If you have difficulty with your phone, please try the suggestions listed below. As a general rule, if a problem occurs, remove the batteries from all the handsets in your installation for about 1 minute, then disconnect and reconnect the power supply to the base and reinstall the handset batteries.

ALWAYS check first that :

You have followed all the steps listed in the user manual to install and set up your telephone. All connectors are firmly inserted in their sockets. Mains power to the base unit is switched on at the socket. The handset's batteries are correctly and securely installed and are not run down.

Everyday use

“I cannot make or answer calls”

If the handset's display is blank, it may have been switched off. Press and hold the HANG-UP/EXIT key to switch it back on. Check that the base unit's mains power adapter is plugged in and power is switched on. The base unit needs mains power for normal operation of the phone – not just for charging the batteries. Make sure you are using the telephone line cable supplied with your telephone. Other telephone line cables might not work. Move the handset closer to the base unit. Check the battery level symbol on the display. If it is low, replace the handset on the base unit or charger pod to recharge the batteries. Switch off power at the mains socket, wait for a short time and then switch back on. This may solve the problem.

“I cannot make a call”
If the handset display shows KEYS LOCKED, press and hold the * button to unlock it before you make a call. Only one handset (or the base unit) can be connected to the outside line at a time. If another

handset is already using the line, you need to wait until it has finished its call.

“When I press on the keys,nothing happens”

Make sure the batteries are fitted in your handset. If the Battery Level symbol on the display shows 'low', put your handset back on the cradle to charge.

“When I key in a number, it appears on the display, but Icannot make an outside call”

Try a different position for the base unit – somewhere higher if possible, or further from other electrical equipment. Try moving the handset closer to the base unit.

“The phone does not ring”

Check that the base unit's mains power adapter is plugged in and power is switched on. Check that ring volume is not on OFF.

“I hear ‘beeps’ from my handset while I’m on a call”

You may be going out of range of the base unit. Move closer or your call may be cut off. Check the Battery Level symbol on the display. If it's low, recharge the batteries.

“When I try to make a call, I hear busy tone”

If you're using a multi-handset system, check whether another handset is already on a call.

“The volume in the earpiece is low when I’m on a call”

Make sure you're holding the earpiece correctly over your ear. Adjust the volume using the UP/DOWN key.

Batteries

“The handset's battery cells are running low within an hour or two”
Before you first use the handset, you should have left it on the base unit or charger pod for 15 hours to charge the batteries fully. You may need to replace the batteries. Check the connection between the base unit and the mains power socket.

“I try to recharge the batteries but I still get a warning that they are low”
You need to replace the batteries. Dispose of used batteries safely – never burn them, or put them where they could get punctured. Do not use non-rechargeable batteries in your handset – they may explode, causing damage.

If the fault persists...

The store where you bought your telephone can also provide you with information and after - sales support.

CONFORMITY

This unit conforms to the following rules and regulations: 1995/5/EC Radio frequency and telecommunication equipment and the mutual acceptance of conformity. The CE mark proves the above.



ENVIRONMENT



This symbol means that your inoperative electronic appliance must be collected European Union has implemented a specific collection and recycling system for which producers are responsible. This appliance has been designed and manufactured with high quality materials and components that can be recycled and reused. Electrical and electronic appliances are liable to contain parts that are necessary in order for the system to work properly but which can become a health and environmental hazard if they are not handled or disposed of in the proper way. Consequently, please do not throw out your inoperative appliance with the household waste.If you are the owner of the appliance, you must deposit it at the appropriate local collection point or leave it with the vendor when buying a new appliance.- If you are a professional user, please follow your supplier's instructions.- If the appliance is rented to you or left in your care, please contact your service provider.Keen to preserve the environment, ATLINKS has equipped this appliance with a switching power supply, offering better energy efficiency. The advantages include not only very low electricity consumption, but also a more compact format than the conventional power supply units used by the previous range.The used batteries from your telephone (if it has batteries) must be disposed of in compliance with current environmental protection regulations.Comply with your local regulations. Return your batteries to your reseller or dispose of them at an approved recycling centre.

Help us protect the environment in which we live!

www.alcatel-home.com
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Model: E130 / E130 Duo / Trio E190 / E190 Duo / Trio A/W No. : 10000962 Rev.2 (EN) Made in PRC
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