Alcatel

E265 voice

EN| User Guide

Fig. 1.

WELCOME	→	BIENVENUE
CONFIRMER?	←	FRANCE

Table. 1.

1. MENU / ▲ or ▼ / HS SETTINGS / MENU
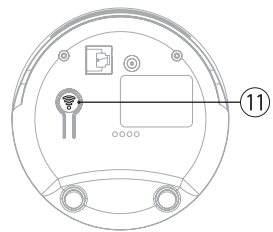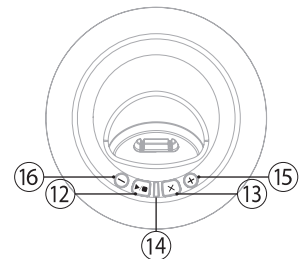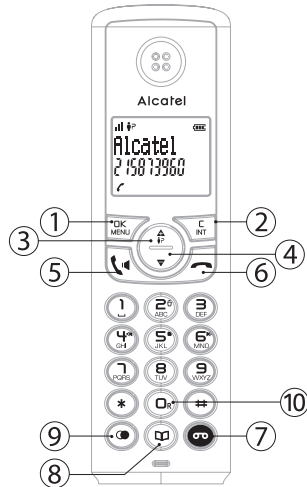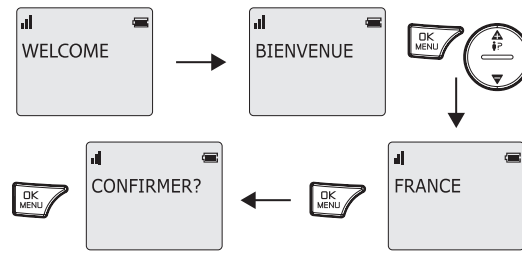
EN	FR	ES	PT
HS SETTINGS	REGL. COMB	CONF TELEF.	CONFIG. TERM
PL	HU	RO	
USTAW WŁASNE	K.B. BEALLIT	PROGR PERS	

2. ▲ or ▼ / LANGUAGE / MENU / ▲ or ▼ / MENU

EN	FR	ES	PT
LANGUAGE	LANGUE	IDIOMA	IDIOMA
PL	HU	RO	
JĘZYK	NYELV	LIMBA	

ENGLISH

BEFORE 1st USE
Connecting your phone:
- Connect plugs in corresponding sockets in the base station.
  Plug the telephone line into telephone socket and insert power plug in an electrical outlet.
- Insert batteries in handset and place it on its base to start charging.

Before you start to use your telephone, charge batteries continuously for 15 hours.

⚠ Use only plug adapter and rechargeable batteries supplied with your phone.

After first time power up (base unit is connected to AC mains), welcome mode message will appear on the screen (Fig.1) .
Select the country where you are using the phone and confirm.
To select a different language, see Table 1.

HANDSET / BASE STATION KEYS

1. **MENU/OK key**
2. **Back/Correction/Intercom key**
3. **Navigation key/Call log access/ Volume level increase**
4. **Navigation key/Volume level decrease**
5. **Talk key/Handsfree**
6. **Hang-up/Exit key**

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7. **Direct access key to answering machine menu**
8. **Phonebook key**
9. **Redial list access**
10. **Recall (Flash) key** - To access to operator services*
11. **Paging key** - To locate handset (short press) / to start registration procedure.
    See General Settings chapter.
12. ▶■ - Press to play message
    - Press again to stop the message playback
13. ✕ - Press once to delete the message during playback
    - Press and hold to delete all the messages
    New voice messages will not be deleted
14. Fix LED - Answering machine ON
    Flashing LED - New message received
15. ➕ Increase Message Playback volume
16. ➖ Decrease Message Playback volume

DISPLAY ICONS

- ▭ Battery level indicator (full ▭ , mid ▭ , empty ▭).
- 📞 Indicates that phone is on line or held.
  Icon blinks when receiving an incoming call.
- ☎ Indicates you have a new voice mail message*.
- Answering machine is on; blinking in case of new message.
- Indicates you have new missed calls*.
- 🔔 Displays when the alarm clock is activated.
- 🔊 Displays when handsfree is activated.
- Displays when ringer volume is turned off.
- Indicates that the handset is registered and within range of the base station.
- 📶 Icon blinks when the handset is out of range or is searching for a base.

GENERAL SETTINGS
This phone can be customized according to your preferences, to access the different possibilities press: MENU .
- To customize handset (Alarm, Ring setup, ... Language, ... Date & Time): ▲ or ▼ select **HS SETTINGS** / MENU .
- To change Pin code, Flash time: ▲ or ▼ select **BS SETTINGS** / MENU .

For example, to change language or flashtime:
- MENU / ▲ or ▼ select **HS SETTINGS** / MENU / ▲ or ▼ select **LANGUAGE** / MENU / ▲ or ▼ select your desired language / MENU .
- MENU / ▲ or ▼ select **BS SETTINGS** / MENU / ▲ or ▼ select **FLASH TIME** / MENU / ▲ or ▼ select **SHORT** / **MEDIUM** or **LONG** / MENU .

To register a handset (if needed):
On main base, press and hold for 10s the paging key 📶 (number ⑪ , under base).
On the handset to be registered: press MENU / ▼ / select **REGISTRATION** / press MENU / enter PIN code (default 0000) / press MENU , handset is paired in few seconds.

USING THE PHONE

Receive and end a call
- 📞 / ☎

Make a call
- 📞 either before or after dialing your number.
- From redial list: Press ● / ▲ or ▼ / 📞 .
- From call log list*: Press ▲ / ▲ or ▼ / 📞 .
- From direct memories: press and hold on ① or ② or ③ in idle mode.
- From phonebook: 📖 / ▲ or ▼ / 📞 .
- During a call, to activate/desactivate handsfree: 📞 .

To make an internal call
- If only 2 registered handsets: INT .
- If more than 2 registered handsets: INT / ▲ or ▼ select the handset number / MENU .
- To ring all handsets to intercom: INT / ▲ or ▼ select **CALL ALL** / MENU .

To make a three-party conference call (with one external, two internals):
During call:
- Press MENU / select **INTERCOM** / MENU / ▲ or ▼ select the handset number / MENU .
- Press 📞 on the called handset to answer.
- Press and hold for 2 seconds ✱ on the calling handset to establish conference call.

*Subject to subscription and availability of the service from the fixed line operator.

PHONEBOOK AND DIRECT MEMORIES SETTINGS

To register in phonebook (100 entries)
MENU / select **PHONEBOOK** / MENU / MENU / select **ADD** / MENU / enter name of contact / MENU / enter number of contact / MENU / ▲ or ▼ to select melody / MENU / to save as **CONTACT**.

To register the direct memories in keys 1, 2, & 3
MENU / ▲ or ▼ select **HS SETTINGS** / MENU / ▲ or ▼ to select **DIRECT MEM** / MENU / ▲ or ▼ select one key (Key 1, Key 2, Key 3) / MENU / enter the number / MENU .

Notes:
- Phonebook is shared with duo, trio handsets.

ANSWERING MACHINE SETTING BY HANDSET

Set the answer mode

[OK/MENU] / ▲ or ▼ to select **ANS.MACHINE** / [OK/MENU] / ▲ or ▼ to select **TAM SETTINGS** / [OK/MENU] / to select **ANSWER MODE** / [OK/MENU] / ▲ or ▼ to select **ANSWER ONLY** or **ANS & REC** / [OK/MENU] .

Record a personalised outgoing message

[OK/MENU] / ▲ or ▼ to select **ANS. MACHINE** / [OK/MENU] / ▲ or ▼ to select **TAM SETTINGS** / [OK/MENU] / ▲ or ▼ to select **OGM SETTINGS** / [OK/MENU] / ▲ or ▼ to select **ANSWER ONLY** or **ANS & REC** / [OK/MENU] / ▲ or ▼ to select **RECORD MESS** /[OK/MENU] to start recording / [OK/MENU] to end recording.

Change the default outgoing message language (if needed)

[OK/MENU] / ▲ or ▼ to select **ANS.MACHINE** / [OK/MENU] / ▲ or ▼ to select **TAM SETTING** / [OK/MENU] / ▲ or ▼ to select **TAM LANGUAGE** / [OK/MENU] / ▲ or ▼ to select your preferred language / [OK/MENU] .

Set answer delay

[OK/MENU] / ▲ or ▼ to select **ANS.MACHINE** / [OK/MENU] / ▲ or ▼ to select **TAM SETTING** / [OK/MENU] to select **ANSWER DELAY** / ▲ or ▼ to select **2-10 RINGS** / [OK/MENU] .

If you have subscribed to a voice mail service from your Operator, make sure to set shorter delay on your Qilive phone, so that Qilive phone can answer and record a message.

ANSWERING MACHINE USE BY HANDSET

You can control the Answering Machine by short cuts on the keypad instead of going through the menu.

Turn the answering machine on or off

[answering machine key] / ▲ or ▼ to select **TAM ON/OFF** / [OK/MENU] / ▲ or ▼ to select **ON** or **OFF** / [OK/MENU] .

Playback/Delete messages/Others

[answering machine key] / **MSG PLAYBACK** / [OK/MENU] to start playback in handsfree mode.

While you are listening to a message, press [5 JKL] to stop / [6 MNO] to go forward / [4 GHI] to go backward / [2 ABC] to delete message.

Answering machine menu can also be reached by : [OK/MENU] / ▲ or ▼ to select **ANS. MACHINE** / [OK/MENU] .

Remote access to answering machine

Dial your home phone number. While the answering machine is playing the outgoing message, press ✳ and enter remote access code (default 0000).

TROUBLESHOOTING

As a general rule, if a problem occurs, remove the batteries from all handsets for about 1 minute, then disconnect and reconnect the power supply to the base and re-install the handset batteries.
For more information, you can download full user guide or get on-line assistance. Visit our website: www.alcatel-home.com

SAFETY

This telephone is not designed for Emergency calls when the main power fails.
Do not use your telephone to notify a gas leak or other potential explosion hazard.
Do not open your device or its power supply to avoid risk of electrical shock.
Do not attempt to open the batteries, as they contain hazardous chemical substances.
Your telephone must be located in a dry place away from hot, humide and direct sunlight condition.
To avoid radio signal interference, place the phone at least 1 meter away from other electrical appliances or other phones.

ENVIRONMENT

This symbol means that your inoperative electronic appliance must be collected separately and not mixed with the household waste. The European Union has implemented a specific collection and recycling system for which producers are responsible.
Help us protect the environment in which we live!

CONFORMITY

Hereby, ATLINKS EUROPE declares that the radio equipment type DECT is in compliance with Legislation: UK Radio Equipment Regulations (SI 2017/1206).
The full text of the UKCA and EU declaration of conformity is available at the following internet address: www.alcatel-home.com

CE UKCA

Average power per channel: 10mW
Maximum Output Power (NTP): 24dBm
Frequency Range: 1880-1900MHz